

## What should young people expect library services to offer?

### **Empowerment by:**

Participation in shaping the future design and delivery of library services. The power to influence the allocation of funds and the selection of books and other resources.

**Volunteering opportunities with younger or older library users.** The chance to be involved in staff appointments, creating content for library websites and accreditation for skills acquired.

**A place to develop citizenship skills and community engagement through volunteering and sharing ideas.** Working with the Youth Service and the third sector, the library can provide access to meeting spaces, information, advice on funding and links to elected representatives.

### **Access to:**

Free, safe and welcoming spaces in the local community where they can have their personal space, to meet together and widen their horizons. Also a virtual space through free access to the digital world.

**Formal and informal learning support for educational attainment,** delivered by experienced staff, in partnership with school library services, teachers and schools.

### **Quality through:**

Relevant and inspiring collections of books, magazines and other materials, supported by positive and creative activities. These give young people the chance to share their enjoyment of reading and experience culture.

**Reliable, up to date information on education, training and careers opportunities, supplemented by referral services, working with Connexions and other partners.** An independent source of high quality information in areas like health, social issues, local activities and services.